



Moving property requires lots of planning & can be quite stressful trying to think of all the things that need to be done. To help you prepare for vacating the property we have created a detailed guide with useful tips to help you through the process & minimise delays in the return of your bond. Returning the property in good clean & undamaged condition is a renters final obligation of the tenancy which is beneficial when requiring a future reference. Please take some to read through the guide and if you have any questions please don't hesitate to contact your property manager.

# BOOK YOUR MOVE OUT

If you are vacating a development, please make sure you book your move out date & time with the building manager ASAP to ensure you secure a time slot. Most developments require a booking to be made so they can attach the lift protection and may allocate a lift for you to use during your allocated time slot. Failing to book a time may cause delays due to other residents with move in/out bookings.



## POWER CONNECTION

Please leave the power connected for three business days after you return the keys. In order for your property manager to complete the final inspection the power must be connected. If the power has been disconnected, this will cause delays returning the bond as we will need to arrange a new power connection before we can complete the final inspection.

# USE A PROFESSIONAL CLEANER

Many renters under estimate the time and skill required to clean a property and often leave it to the last minute resulting in the property being poorly cleaned. Its highly recommended to use a professional cleaner so you can focus on the other things.

To save you time looking for a quality cleaner, here are two companies that have provided excellent service to our renters

#### CLEANER

Cleaning Express Melbourne 0423 620 564 <u>cleaningexpressmelbourne@gmail.com</u>

Monash Specialist Cleaning Service 0423 520 523 melodyyongzhao@gmail.com

## DAMAGE

If you have accidently damaged any part of the property, it is recommended that you have this repaired to a tradesman like standard prior to handing back the keys. Below are some of our trusted tradespeople that provide quality work, are licenced and insured. Please note: if you attempt to complete a repair yourself, and the repair is not to an acceptable tradesman like standard the Residential Rental Provider may have the repair completed by their choice of tradesperson and claim the repair cost from the renter.

#### ELECTRICIAN

Advance Essential Services
0425 862 188
Info@advanceessentials.com.au
PJS Electrical
0417 507 510
info@melbourneplumbinggroup.com.au

#### PLUMBER

Melbourne Plumbing Group 1300 116 486 Advance Essential Services 0425 862 188 Info@advanceessentials.com.au

#### **CARPET STAIN REMOVAL**

Cleaning Express Melbourne 0423 620 564 <u>cleaningexpressmelbourne@gmail.com</u>

#### HANDYMAN/PAINTER

JNC Facilities Services
0401 648 666
jasonp3545@gmail.com
JC Cleaning & Property Maintenance
0433 113 048
jcanhelpu2000@yahoo.com.au

#### **APPLIANCES**

Do All Appliances 9553 0660 bookings@doallappliances.com.au

#### **BLINDS**

Arrow Curtains & Blinds 0415 477 876 <u>sky@arrowcurtains.com</u>

### FLOOR BOARDS AND BENCH TOPS

TCS Repairs Solutions 9417 3291 <u>admin@tcsrepairsolutions.com.au</u>

## LIGHT GLOBES

Replace blown globes in the oven, rangehood & throughout the property. Any blown globes that require replacement may be replaced by the Residential Rental Provider's electrician with the expense being passed onto the renter.

## MARKS ON WALLS

Chux Magic Eraser can be purchased form Coles or Woolworths & are an excellent product for removing marks with only using a small amount of water. Follow the instructions for the best results.

## CARPET CLEANING

Your regular vacate cleaner will only shampoo carpet when steam cleaning and is unlikely able to remove stains. If you have stained the carpet, Crystal Clean specialises in carpet stain removal & might be the better choice to have them complete the stain removal followed by the carpet cleaning. If they advise you a patch repair is required, please discuss with your property manager.

## STORAGE CAGE

If your property has a storage cage, please make sure the cage is empty & clean. Please make sure to remove your padlock.

## KEYS

Check to make sure you have all the keys & remotes that was provided to you at the beginning of the Tenancy. If you are missing any keys or remotes, please contact your property manager so they can order a replacement before you vacate. If you don't have a copy of the ingoing key register please request a copy from your property manager.

## RUBBISH

Please don't leave any rubbish in the property or outside of the property/development. If you require items to be removed, please make arrangements at your cost. Its against the owner's corporation rules to leave rubbish outside the building & can result in a breach & removal cost being passed onto the renter.

## ITEMS LEFT BEHIND

Please check every cupboard & draw throughout the property including the back areas for any belongings that may have been missed.

# GENERAL CLEANING CHECKLIST







# KITCHEN

WALLS - Ensure the walls are clean & remove any scuff marks	
WINDOWS - Glass to be cleaned internally and externally where possible. Window sills and window tracks to be cleaned and free of dust.	
CEILING/CORNICE — Ensure the ceiling is clean & free of cob webs & mould	
SINK & TAPS - Clean surfaces and remove grime	
BENCHTOP'S - Clean benchtop surfaces & remove grime	
SPLIT SYSTEM AIRCONDITIONERS – Clean surfaces and the internal filter	
DISHWASHER – Clean surfaces, filter & racks	
LIGHT GLOBES – Replace any blown globes in the oven, rangehood and kitchen	
OVEN/GRILL - Clean all surfaces including the upper area, racks, trays, oven door, seals & in between the door.	
RANGEHOOD FILTERS – Remove and clean the filters and the areas behind the filters	
COOKTOP – Remove grease from all areas of the gas burners and surfaces of both gas and electric cooktops.	
CUPBOARDS - Remove dust, marks, clean all surface areas as well as remove scuff marks off the walls	
FLOORS – Clean surface areas of the floors, remove dust, marks & stains	







## LIVING AREAS

BLINDS - Remove dust & marks Cupboards - Remove dust, marks, clean all surface areas as well as remove scuff marks off the walls	
LIGHT FITTINGS — Clean surfaces & remove dust on any fittings with covers	
SPLIT SYSTEM AIR-CONDITIONER - Clean surfaces and the internal filter	
VENTS - Remove dust and clean surfaces	
CEILING/CORNICE – Ensure the ceiling is clean & free of cob webs & mould	
LIGHT GLOBES — Replace any blown globes	
FLOORS – Clean surface areas of floors, remove dust, marks & stains. Carpeted areas to be professionally steamed cleaned	
WALLS – Ensure the walls are clean & remove any scuff marks	
SKIRTING BOARDS – Remove dust & scuff marks	
WINDOWS – Glass to be clean internally and externally where possible. Window sills and window tracks to be cleaned and free of dust.	



## BEDROOM

LIGHT GLOBES – Replace any blown globes	
FLOORS - Clean surface areas of floors, remove dust, marks & stains. Carpeted areas to be professionally steamed cleaned	
WALLS - Ensure the walls are clean & remove any scuff marks	
SKIRTING BOARDS – Remove dust & scuff marks WINDOWS – Glass to be clean internally	
and externally where possible. Window sills and window tracks to be cleaned and free of dust.  CEILING FANS —	
Clean and dust the surfaces including the top areas	П
SPLIT SYSTEM  AIRCONDITIONER –  Clean surfaces and the internal filter	
BLINDS - Remove dust & marks CUPBOARDS -	
Remove dust, marks, clean all surface areas as well as remove scuff marks off the	
walls LIGHT FITTINGS -	
Clean surfaces & remove dust on any fittings with covers	
VENTS - Remove dust and clean surfaces	
CEILING/CORNICE — Ensure the ceiling is clean & free of cob webs & mould	

















# LAUNDRY

LIGHT GLOBES - Replace any blown globes	
FLOORS — Clean surface areas of floors, remove dust, marks & stains	
CEILING/CORNICE — Ensure the ceiling is clean & free of cob webs & mould	
EXHAUST FAN — Clean and free of dust and mould	
WALLS - Ensure the walls are clean & remove any scuff marks	
CUPBOARDS - Remove dust, marks, clean all surface areas as well as remove scuff marks off the walls	
TILES & GROUT - Remove grime, any mould & clean all surfaces	
WINDOWS - Glass to be clean internally and externally where possible. Window sills and window tracks to be cleaned and free of dust.	

# BATHROOM

FLOORS – Clean surface areas of floors, remove dust, marks & stains	
CEILING/CORNICE — Ensure the ceiling is clean & free of cob webs & mould	
MIRRORS - Clean mirrors & glass surfaces	
WINDOWS - Glass to be clean internally and externally where possible. Window sills and window tracks to be cleaned and free of dust.	
LIGHT GLOBES — Replace any blown globes	
SHOWER SCREEN - Clean the glass surfaces	
& leave free of streaks	
BATH – Clean surfaces & remove any grime TILES & GROUT – Remove grime, any mould	
& clean all surfaces TAPS, SHOWER HEAD & SOAP HOLDERS -	
Clean surface areas  TOILET -  Stans & remove any	
from the bowl, rim, lid and cistern	
CUPBOARDS - Remove dust, marks,	
clean all surface areas as well remove scuff marks off	













# BALCONY & OUTDOOR AREAS

Replace any blown globes	
TILES/FLOORING – Clean surface areas and remove any dust, dirt, grime & leaves	
BALUSTRADES — Glass & rails are clean	
WINDOWS – Glass to be clean internally and externally where possible. Window sills and window tracks to be cleaned and free of dust.	
WALLS — Ensure the walls are clean & remove any scuff marks	
CEILING/CORNICE - Ensure the ceiling is clean & free of cob webs	
GARDENS - Are clean, neat & free of weeds	
OUTDOOR AIR- CONDITIONING UNIT – Surfaces & vent area is clean & free of dirt	
GRASSED AREAS — Lawns are mowed	

# FURNISHED ITEMS

WASHING MACHINE -

dispenser is clean including all surface areas	
DRYER – Filters are clean as well as all surfaces arears	
FRIDGES – Clean all shelves & draws in the fridge and freezer	
LOUNGES – have been clean, free of dust, no dirt under or in- between cushions	
MATTRESSES — Steamed cleaned	
TABLES & CHAIRS — Wiped down and surfaces cleaned	
RUGS – Vacuumed and steamed cleaned	
CUTLERY, GLASSES, PLATES & COOKING EQUIPTMENT – Have been cleaned and free of grime and dust	
ALL OTHER ITEMS -	



## GARAGE

LIGHT GLOBES – Replace any blown globes	
FLOORS — Clean surface areas of floors, remove dust, marks & stains.	
WALLS — Ensure the walls are clean & remove any scuff marks	
SKIRTING BOARDS – Remove dust & scuff marks	
WINDOWS — Glass to be clean internally and externally where possible. Window sills and window tracks to be cleaned and free of dust.	
BLINDS – Remove dust & marks	
CUPBOARDS - Remove dust, marks, clean all surface areas as well as remove scuff marks off the walls	
LIGHT FITTINGS – Clean surfaces & remove dust on any fittings with covers	
VENTS – Remove dust and clean surfaces	
CEILING/CORNICE - Ensure the ceiling is clean &	

